
Appendix B: Objectives, By Area Agencies on Aging

Kauai Agency for Elderly Affairs

Goal #1

On an annual basis, 80% of older adults who received Information and Assistance will be linked to services/resources.

On an annual basis, 75% of older adults surveyed report Information and Assistance information they received helped them to make informed decision(s).

On an annual basis, 14% of older adults identified will be aware of available services and resources.

On an annual basis, 60% of older adults with greatest economic need, greatest social need, including low income minority and older individuals residing in rural areas will have access to appropriate services.

Goal #2

On an annual basis, 80% of Kupuna Care clients surveyed will agree that their needs are being met.

On an annual basis, 50% of Kupuna Care clients will remain at home at least six months.

Annually, 9% of Kauai's frail older adults will receive case management services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 2% of Kauai's frail older adults will receive personal care services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 1% of Kauai's frail older adults will receive chore services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 2% of Kauai's frail older adults will receive homemaker/housekeeping services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 14% of Kauai's frail older adults will receive assisted transportation services to be able to live independent, meaningful and dignified lives and remain at home six months.

Annually, 18% of Kauai's frail older adults will receive home delivered meals to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 2% of Kauai's older adults will receive congregate meals to improve their nutritional status and improve or maintain their social well-being.

Annually, 12% of Kauai's frail older adults will participate in friendly visiting/telephone reassurance services to help decrease their feeling of loneliness and isolation, and provide reassurance and reminders through volunteer callers and visitors.

Annually, 4% of Kauai's frail older adults will participate in an adult day care program and will be prevented from premature institutionalization for six months.

By June 30, 2005, 5% of the frail and vulnerable adults are provided with services through Senior Companion program.

Goal #3

By June 30, 2005, at least 75% of caregivers will express that caregiver services increased the amount of time for them to tend to their own daily activities.

By June 30, 2005, at least 75% of caregivers report that supportive services and programs helped them to continue giving care.

Goal #4

On an annual basis, at least 85% of the older adults who requested information about legal advice, counseling, and representation were linked to legal resources.

On an annual basis, at least 80% of the older adults who requested legal assistance received legal advise, counseling, and/or representation services.

On an annual basis, 80% of older adults who participated in workshops and/or seminars on elder abuse report that information helped them make informed decisions.

Goal #5

On an annual basis, AEA will collaborate with other public, private and/or community organizations, to organize, assess, plan and implement a strategy to address an aging issue(s).

Annually, 4% of Kauai's older adults will have access to transportation services.

On an annual basis, at least 80% of older adults who participated at the senior centers will show an increase in social, physical or economic well being.

Annually, 80% of the older adults who participated in a coordinated health workshop, seminar and/or fair indicate they will benefit by information on their physical well being.

Annually, 90% of older adults enrolled in the Retired and Senior Volunteer Program will enhance their social well being.

On an annual basis, 90% of older adults enrolled in the Senior Community Services Employment Program helped them enhance their economic well being.

Elderly Affairs Division, City and County of Honolulu

Goal #1

Provide accurate and helpful information and assistance through the Senior Hotline.

Provide linkages to services by CSAs through outreach.

Participate in mass marketing efforts to promote EAD and raise the visibility of the Aging Network.

Provide helpful information on current events and emerging issues through regular publications.

Provide accurate and helpful information on services through the use of print and web-based media.

Upgrade the quality and quantity of information available on EAD's webpage.

Expand the current scope and depth of Senior Information & Assistance services through automation and database development.

Goal #2

Provide coordinated gap-filling, in-home services on Oahu for 3,300 frail elderly individuals annually through the Kupuna Care Program.

Older adults report that KC support services meet their needs.

Older adults receiving KC services report they are able to live independently in their homes for as long as possible.

Provide gap-filling supportive services on Oahu for 10,000 elders annually through Older American Act (excluding Title III-E) and other funding.

Older adults report that non-KC support services (excluding Title III-E) meet their needs.

Older adults receiving non-KC services (excluding Title III-E) report they are able to live independently in their homes for as long as possible.

To provide service preference to persons 60 years and older with greatest social and economic need with particular attention to low income minority individuals and those living in rural areas.

Work collaboratively with the City and other agencies to assist the private and/or non-profit sector in securing federal or other funding, bond financing, and/or tax incentives for housing projects for the elderly.

Secure new sources of funding for programs and services for older adults.

Goal #3

Family caregivers have information about available resources and services at every level of care.

Family caregivers have access to supportive services and assistance.

Family caregivers have supportive programs and services that enable them to resolve problems relating to their caregiving roles.

Family caregivers have respite care to temporarily relieve them from their caregiving responsibilities.

Family caregivers have supplemental services to complement the care they provide.

Goal #4

Provide accurate and helpful information regarding elder rights and benefits leading to informed decision making.

Provide older adults and their family members linkages to legal service providers as may be required.

Goal #5

Collaborate with the Honolulu Committee on Aging to conduct one volunteer recognition event annually during the Spring to acknowledge the important voluntary contributions made by seniors to support community programs.

Collaborate with other public, private and/or community organizations to organize, assess, plan and implement strategies to address aging issue(s).

Review Area Plan and revise as needed annually.

Monitor, offer information, and provide testimony on relevant senior issues before the State Legislature, City Council, and Congress in collaboration with the Honolulu Committee on Aging and other interested senior and community groups.

Maui County Office on Aging

Goal #1

On an annual basis, at least 90% of older adults on Maui who received I&A services will be linked to appropriate services or resources.

On an annual basis, 65% of older adults on Maui will be able to make informed decisions on available services and programs.

On an annual basis, 40% of older adults on Molokai will be able to make informed decisions in how to access and quality for available services.

On an annual basis, 25% of older adults on Lanai will be able to make informed decisions on how to access and quality for available services.

On an annual basis, 20% of Maui County's older adults will be informed of programs, services, issues that relate to aging.

By June 30, 2007, 27% of older adults who have greatest social need especially those who are frail, isolated, and/or have a language barrier will have access to appropriate services and increased their understanding of aging issues.

On an annual basis, 65% of the older Hawaiians/Part-Hawaiians will have access to information assistance and outreach services.

On an annual basis, 10% of Maui County's older adults with greatest economic need especially the low income minorities will be outreached and provided with information assistance and referral.

On an annual basis, 75% of Maui County's older individuals residing in rural areas will have access to information assistance and outreach services.

Goal #2

On an annual basis, at least 80% of older adults who received home and community based services (Kupuna Care) will agree that their needs are being met.

Annually, 22% of Maui County's frail older adults will receive case management services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually 9% of Maui County's frail older adults will receive personal care services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 2% of Maui County's frail older adults will receive chore services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 9% of Maui County's frail older adults will receive homemaker/housekeeping services to be able to live independent, meaningful and dignified lives and remain at home for additional six months.

Annually, 50% of Maui County's frail older adults will receive assisted transportation services to be able to live independent, meaningful and dignified lives and remain at home for six months.

Annually, 48% of Maui County's frail older adults will receive home delivered services to be able to live independent, meaningful and dignified lives and remain at home for additional six months.

Annually, 7% of Maui County's older adults will receive congregate meals services to improve their nutritional status and improve or maintain their social well being.

Annually, 38% of Maui County's older adults who participate in nutrition congregate meal sites will receive nutrition transportation services to access the congregate meal sites in a safe and timely manner and improve or maintain their social well being.

Annually, 18% of Maui County's frail older adults will participate in friendly visiting/telephone reassurance services to help them live independent, meaningful and dignified lives by decreasing their feeling of loneliness and isolation.

Annually, 8% of Maui County's frail older adults will participate in an adult day care program and will be prevented from premature institutionalization for six months.

Annually, 15% of Maui County's caregiver's of cognitively impaired older adults will participate in Alzheimer's support services to prevent them from experiencing caregiver's burnout.

Goal #3

On an annual basis, at least 90% of Family Caregivers will express that caregiver services increased the amount of time for them to tend to their own daily activities.

Hold annual Caregiver Conferences, beginning in September, 2003, which will provide a minimum of 100 Family Caregivers information on available resources, skill building and techniques for caring for the frail and vulnerable elderly and themselves

Begin a Family Caregiver Academy, effective July of 2003, to identify caregivers and to teach them skills and techniques to improve their caregiving capacity and to avoid "burn out".

Goal #4

By June 30, 2004, 90% of older adults who requested information about legal advice, counseling, and representation were linked to the appropriate legal resources.

On annual basis, 85% of those who requested legal assistance received any of the following services: legal advice, counseling and representation.

On an annual basis, 1% of the older adults who are Medicare/Medicaid recipients are more aware of elder rights and benefits through Sagewatch program.

On an annual basis, 1% of the older adults who are Medicare/Medicaid recipients are more aware of elder rights and benefits through Sage Plus program.

On annual basis, 80% of older adults who participated in the end of life benefits symposium will indicate an increased knowledge of their rights, benefits and privileges.

By June 30, 2007, 80% of older adults who participated in elderly abuse and neglect seminar, workshop, or lecture will show an increased knowledge of their rights to protect themselves from becoming victims.

Goal #5

By June 30, 2007, MCOA will have collaborated with other public, private and/or community organizations, to organize, assess, plan and implement a strategy to address emerging issues.

By June 30, 2007, 14% of the frail and vulnerable adults are provided with services through volunteer programs.

Annually, 80% of the older adults who attended the health fair indicate that they will benefit by receiving health screening, assessment, counseling, and/or information that will provide health and wellness, disease prevention and healthier life style.

Annually, 90% of those requesting statistical and other strategic information on aging will indicate that they were provided with the data to conclude their research and/or planning activities.

Quarterly Community Aging Network Meetings will result in specific, achievable “baby steps” which can revitalize the community’s role in solutions to the growing challenge of the coming aging boom at a time when the dollars remain stagnant.

The Maui Long Term Care Partnership will have convened its regional planning groups with Maui County Office on Aging as a partner so that innovative and systemic change can be made and in hopes of being eligible for implementation grant money from the Robert Wood Johnson Foundation, and others.

Hawaii County Office of Aging

On an annual basis, at least 12% of older adults who received information and assistance will be linked to services/resources.

On an annual basis, at least 75% of older adults surveyed report information and assistance they received helped them to make informed decision(s).

On an annual basis, at least 10% of outreach clients will be positively identified needing some form of eldercare assistance.

On an annual basis, at least 30% of outreach clients issued with a senior identification (ID) card will take advantage of discount privileges as incentive to register in HCOA's Senior Citizen Information System (SCIS) database.

On an annual basis, at least 50% of seniors who receive the Silver Bulletin will receive meaningful information about services and benefits available to them.

Goal #2

On an annual basis, 80% of older adults who receive chore purchase of service will remain at home for at least six months.

On an annual basis, at least 70% of nutrition program participants will maintain or improve their nutritional status.

On an annual basis, at least 70% of congregate meals participants will maintain or improve their social well being.

On an annual basis, at least 70% of nutrition program participants will maintain or improve their nutritional status.

On an annual basis, at least 70% of nutrition program participants will maintain or improve their nutritional status.

On an annual basis, at least 75% of older adults who received home and community based services through the Kupuna Care Program will remain in their homes at least three months.

On an annual basis, at least 80% of older adults who received home and community based services through the Kupuna Care Program will agree that their needs are being met.

On an annual basis, at least 75% of older adults who receive home modification services will remain within their homes in a safer environment due to renovations, modifications, and/or adaptations provided by the service.

On an annual basis, at least 450 older adults will be transported to a congregate meal site three to five days a week.

On an annual basis, at least 900 older adults will receive transportation services for shopping assistance and/or to access medical, health, and other services in the community.

On an annual basis, HCOA will maintain contract and monitoring procedures to address Service Preference to low income minority individuals having greatest economic and social needs so at least 50% of individuals served will be of low income minority.

On an annual basis, HCOA will maintain contract and monitoring procedures to address service preference to older individuals living in rural areas so at least 75% of individuals served will be older individuals living in rural areas.

Goal #3

To maintain information and outreach displays and presentations about the availability of support services in the community through public education in group settings (health fairs, community service fairs, or community organization meetings.)

To establish in all districts of the island, trained individuals to assess caregiver needs and provide follow up on an as-needed basis.

By 2005, at least 70% of caregivers report that supportive services and programs funded by the National Family Caregiver Support Program helped them to continue giving care.

By 2005, at least 70% of caregivers who received caregiver services will have increased the amount of time for them to tend to their own daily activities.

To develop an information and outreach display and presentation about the availability of support services in the community through public education in group settings (health fairs, community service fairs, or community organization meetings.)

On an annual basis, at least 30% of caregivers with access to resource materials available in the resource center will report that the resource materials improved their knowledge of caregiving.

On an annual basis, at least 50% of caregivers with access to the internet via a computer work station within the Caregiver Resource Center will report that the additional knowledge gained and quality of information accessed improved their knowledge of caregiving.

On an annual basis, to support, plan and/or coordinate three training sessions relating to caregiver issues.

Goal #4

On an annual basis, at least 85% of older adults who request information about legal advice counseling, and representation will be linked to legal resources.

On an annual basis, at least 200 older adults will improve their knowledge of entitlement programs, the legal process, and individual rights.

On an annual basis, at least 10% of older adults receiving legal assistance will increase their ability to make an informed legal decision through the receipt of advice, counseling and representation.

Goal #5

On an annual basis, have nine Community Voices Councils continue their community development activities to organize, assess, plan and implement strategies to address their local issues.

On an annual basis, support and coordinate workshops and educational seminars for service providers that are pertinent, relevant and reflective of the national and local trends and initiatives in the field of aging where at least 75% of the participants will indicate that the workshops were relevant and helpful.

By June 2007 HCOA will partner with the public and private sectors to establish an Aging Institute of Hawaii within the Hawaii County Office of Aging to perpetuate training activities in aging, to establish curriculum for continuous certification and recertification, and to serve as an information and resource center.

By June 2007, HCOA will collaborate with the public and private sectors to continue and participate actively in the development of innovative community based models of eldercare services.

By June 2007, HCOA will collaborate with public and private sectors, government officials, community agencies and service providers in data collection and utilization of aging related information.

On an annual basis, HCOA in partnership with the public and private sectors will provide at least 58 older individuals with part time employment opportunities while placing at least eight enrollees to unsubsidized placements.

On an annual basis HCOA, in partnership with the public and private sectors, will enhance the mental and physical wellness of seniors 55 years and older by enabling them to do productive volunteer work.